

Architecting Compounding Growth

What 50+ Growth Diagnostics Reveal About Building Superlinear Growth Engines

WHAT YOU'LL LEARN IN THIS ARTICLE

- How revenue compounds — and the three components of growth.
- Why growth without compounding is expensive — and why buying growth isn't the answer.
- How compound growth loops work — and how they build on one another.
- How to deliberately compound growth — lessons from 50+ of the fastest-growing companies.
- Why marginal gains combine for huge impact — and how AI accelerates them.

Every venture-backed company has a simple goal: turn assets worth millions into assets worth billions. To do that, companies must find and ride the steep part of an S-curve—in other words, achieve superlinear growth. Sustained superlinear growth depends on compounding, which occurs when the outputs of a system feed back into the system as inputs.

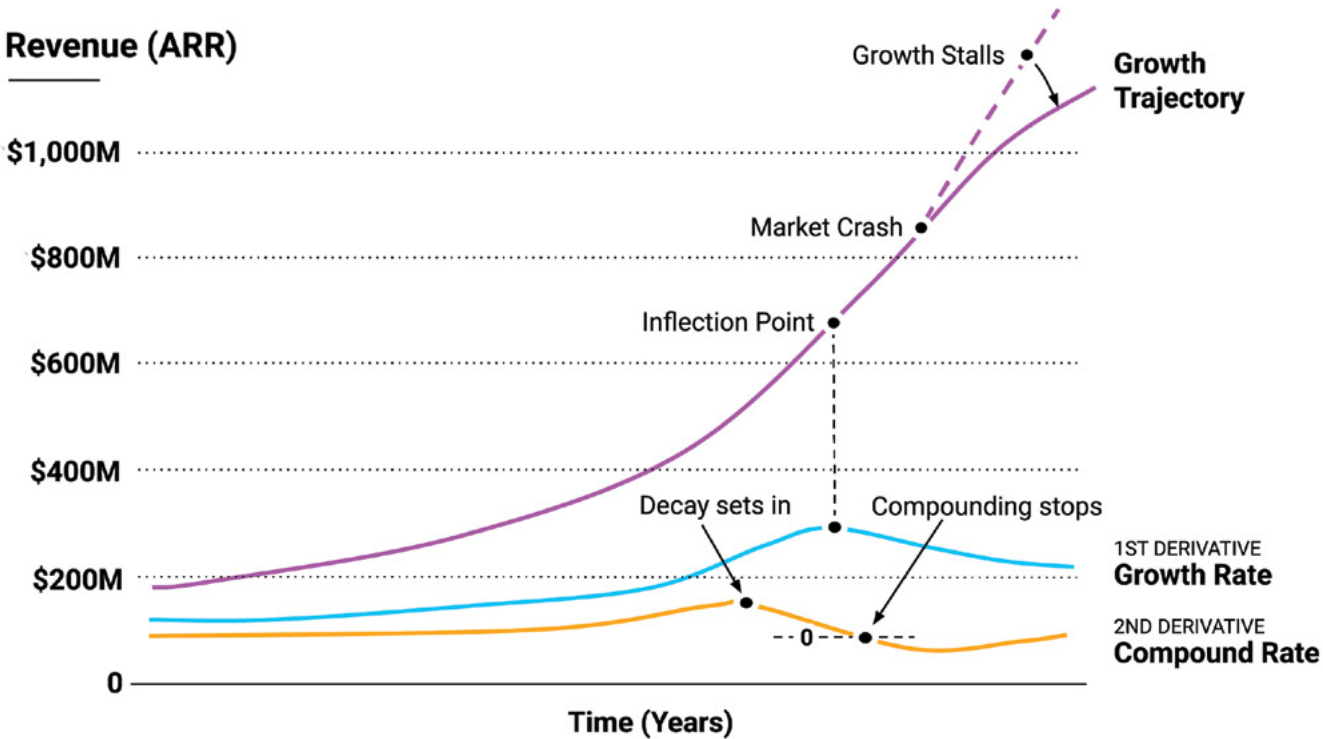
Compounding growth is the state of a growth system—not the result of it.

On paper, choosing a compounding growth model seems obvious, but in practice, very few organizations manage to achieve and sustain it. This is in part because the path to compounding growth takes time and precision. Rather than hinging on large bets, progress advances through numerous small experiments that yield programmatic improvements.

This means there is no single optimal path—each company must discover its own through disciplined iteration. That nuanced reality makes it hard to determine why organizations like Adobe, Palantir, Dropbox, and recently AI-Native companies are so wildly successful, and why many others continue to struggle with slowing revenue growth.

To unravel this mystery, Winning by Design’s research team analyzed 54 growth diagnostics performed at recurring-revenue businesses of various sizes, growth stages, and geographies. The results reveal the markers of compounding growth—not only how to recognize when growth is compounding, but also the mechanics and causal factors behind it.

This article presents those qualitative and quantitative findings—exploring the mathematical characteristics of compounding systems and outlining how to model them, including inputs, growth-loop mechanics, and the components of success.



How Revenue Growth Compounds

The natural state of any system is decay. In physics, this phenomenon is known as entropy. The Second Law of Thermodynamics states that the entropy (disorder) of a closed system tends to increase over time.

The same is true for revenue growth. Without some form of external influence, revenue in a closed system naturally decays over time. For SaaS, in the absence of any other influence (or without additional customers), an existing customer base will gradually die off as their need for products or services eventually ends. Additional energy input is needed to sustain ongoing growth.

In SaaS, the additional energy that fuels growth is acquisition (revenue from new customers) and expansion (additional revenue from existing customers). Retention forms the base on which acquisition and expansion revenue build. Revenue leaders attempt to balance efforts across these three motions—acquisition, retention, and expansion—to achieve growth.

A higher growth rate is, of course, better, but even better than high growth is compounding growth (a growth rate that increases over time). Compounding growth is not the same as high growth, and the difference is significant—sustaining compounding growth is easier and less expensive than maintaining high growth.

Before exploring how revenue compounds, it is essential to understand the state of the growth system: is it in a compounding state (superlinear growth), or are the natural forces of decay causing the growth rate to decline (sublinear growth)? The uncomfortable truth is that people are often misled by looking at simple growth numbers. A positive, high growth rate may appear reassuring, even when a deeper look would reveal a non-compounding system.

WHY LOOKING AT GROWTH NUMBERS CAN BE MISLEADING

When leaders misinterpret positive growth as compounding growth, it's not immediately fatal. But this misunderstanding has long-term shareholder value implications. A growth system in a natural state of sublinear growth requires more energy (expense) over time to

Figure 1: A category-leading SaaS company still adding \$100M+ ARR annually—yet analysis pinpointed the exact moment compounding stopped and decay set in, years earlier.

sustain, whereas a compounding growth engine consumes less energy (expense) per additional unit of growth.

Revenue executives must be able to diagnose compounding, separate it from high growth, and build systems to sustain it. Mathematical models make this possible: they replace guesswork, flag when a growth curve bends toward deceleration, identify the underlying causes, and enable corrective action before decay takes hold.

Unfortunately, it is easy to miss these signals.

At one large, public SaaS company where Winning by Design ran a diagnostic, the leadership team believed they were on a strong growth trajectory. The ARR curve looked healthy, revenue was climbing, and growth was merely “slowing.” On an earnings call, the CEO pointed to the company’s resilience in the face of macroeconomic conditions. Deeper analysis revealed a different story: compounding had ended, and the analysis pinpointed the exact moment decay began—years earlier.

To better understand the causes of compounding, it is useful to examine the three components of growth:

- 1. **Acquisition:** Revenue generation from new customers.
- 2. **Retention:** Revenue retention from existing customers.
- 3. **Expansion:** Revenue generation from existing customers via upsells, cross-sells, and add-ons.

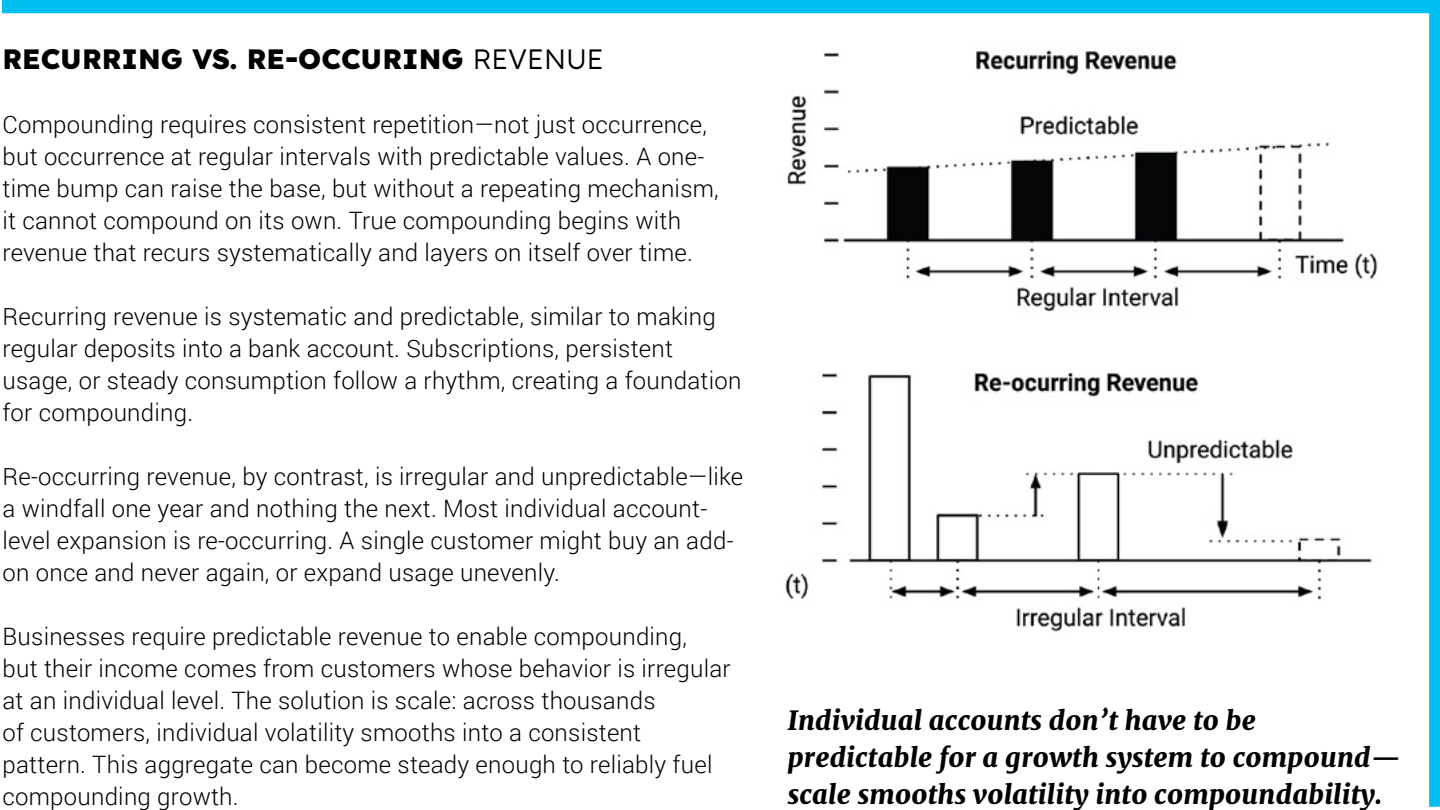
Each revenue source plays a different role and has its own constraints, but together they contribute to compounding.

ACQUISITION: THE FOUNDATION OF GROWTH—NOT COMPOUNDING

Acquisition is where growth begins, but it is not where compounding occurs. New customers add revenue, but those dollars don’t accelerate on their own. Consider a checking account with a 0% interest rate: depositing \$1,000 a year for ten years yields \$10,000. That’s growth, but it is not compounding growth.

Acquisition is indispensable. Nothing can be retained or expanded without initial acquisition. And here’s the key: the quality of acquisition determines whether growth will compound at all. Poor-fit customers churn quickly and rarely

Figure 2: Recurring revenue builds in steady intervals, while re-occurring revenue comes in unpredictable bursts, leaving the system exposed to volatility. (“re-occurring” has been hyphenated in this section for clarity and emphasis vs standard spelling)



expand. High-quality acquisition, by contrast, seeds the system with customers who renew, grow, and advocate—providing the raw material on which compounding depends.

Acquisition powers growth and lays the foundation. Retention and expansion determine whether that foundation compounds, but—and this is important—it is the quality of the acquisition that sets the stage for everything that follows.

RETENTION: THE DEFENDER OF GROWTH—NOT THE DRIVER OF COMPOUNDING

A common misconception is that strong retention alone creates compounding growth. It doesn’t. Even perfect retention—100% renewal—simply prevents decay. What retention does is extend customer lifetime value; by keeping customers longer, more of their revenue potential is realized.

In subscription models, retention is often system-driven. Renewals follow the rhythm of annual or monthly billing, creating predictability with minimal intervention. Retention is essential for building a durable revenue base—but it is protective, not an engine that compounds growth.

In consumption models, with no committed subscription revenue, every dollar is expansion. And with no renewal event, retention technically equals 0%. This can result in volatility, and most consumption-based businesses don’t tolerate such uncertainty for long. As soon as the customer has achieved impact, many companies introduce pre-commits, credits, or base fees, creating a subscription-like floor to anchor retention, while ongoing usage drives expansion.

In both subscription and consumption models, the principle is the same: retention preserves the base and buys the time needed for expansion and acquisition loops to take hold. But retention does not compound by itself.

EXPANSION: THE ENGINE OF COMPOUNDING GROWTH

Expansion adds acceleration—the “interest” earned on bank deposits. At the account level, most expansion is irregular: a seat increase one quarter, a module upgrade the next. These windfall events create spikes but seldom layer predictably enough to consistently compound within a single account. At scale, though, thousands of these events can average into a smooth, reliable compounding effect.

In subscription models, expansion is often seller-driven, relying on spotting opportunities, navigating procurement, and proving new value. The theoretical constraint is the maximum footprint within each account. A customer can only add so many seats, move up so many tiers, or expand so much, given the size and growth of their own business. But the practical constraint is the rep’s ability to identify when and where expansion opportunities exist. The real unlock comes when expansion becomes system-led—through mechanisms like usage-based pricing, automated tier upgrades, triggered expansion plays, or embedded add-ons that scale naturally with adoption. At that point, expansion stops relying on heroics and starts behaving like an interest rate.

Time is the determining factor of compounding. Revenue that endures can expand and accelerate, while revenue that decays cannot.

In consumption models, expansion is the dominant lever. With retention anchored by pre-commits or credits, every additional dollar of usage counts as expansion. This is why consumption models often show exceptional NRR—accounts can grow far beyond their initial commitment. However, this comes with trade-offs: expansion-driven growth can be volatile if usage patterns shift, and when concentrated in a handful of large accounts, it can weaken the compounding effect.

THE MECHANICS OF COMPOUNDING GROWTH

- **Acquisition is the foundation of growth** — but only quality acquisition primes the system.
- **Retention defends growth** — stretching revenue across time and protecting the base.
- **Expansion compounds growth** — the true engine when system-led and repeatable.

Together, these three motions form a system: Acquisition creates the base, Retention extends it over time, and that enables Expansion to create compounding growth.

Compounding is not a mystery. It is the natural outcome of a growth system where acquisition, retention, and expansion reinforce one another over time.

The High Cost of Growth Without Compounding

Mathematically, growth can compound when acquisition, retention, and expansion work together as a system. For much of the last decade, many companies relied on a simple formula and achieved hypergrowth:

- **Hypergrowth** (2010–2022) = Acquire + Retain + Expand

The results often resembled compounding growth, but in reality they were something else entirely. Revenue climbed, valuations soared, and curves bent upward—but the acceleration wasn’t coming from the system itself. Growth was being bought.

This linear input-centric playbook—“Do More” growth—produced results, but it never truly compounded. The problem wasn’t the components but how they were achieved. The bulk of growth was supported by ever-increasing acquisition costs. Every new dollar of revenue demanded multiple dollars of investment, and the cost of achieving incremental revenue grew larger over time. Organizations became addicted: the machine could run fast, but only so long as escalating amounts of money kept pouring in as fuel.

To make matters worse, many companies copied each other’s playbooks, causing supply-and-demand pressures that drove acquisition costs higher across the industry. Growth rose—but so did cost.

Here’s the crucial distinction: true compounding growth is earned, not bought.

- **Earned Growth:** Comes from a system where high-quality customers stay longer, expand predictably, and generate advocacy that attracts the next wave. Each success reinforces the next, layering value over time.
- **Bought Growth:** Comes from brute-force inputs—more spend, more reps, more programs—with each new dollar of ARR costing more than the last. It may look exponential on a chart, but it is likely very fragile and unsustainable.

This didn’t happen overnight; it took more than a decade to reach the heights of 2021, but only four years to unwind. The era of easy-to-buy hypergrowth has ended. Together with

BenchSights, Winning by Design has tracked this shift across public and private SaaS companies for years. Each quarter, the cost of growth is calculated—the sales and marketing dollars required to generate \$1 of net new ARR. The majority of companies now spend over \$2 for every \$1 of growth, many exceed \$3, and several well-known names spend over \$4. The trendline keeps worsening.

At more than \$2 spent for every \$1 of net new ARR, companies must retain customers for six to seven years before breaking even—and that horizon is now under increasing pressure from a new generation of AI-driven competitors. In short, SaaS-Natives are facing a triple squeeze:

- Acquisition levers stall, cutting off growth.
- The cost of growth rises, draining cash reserves.
- AI-Natives erode LTV, scaling faster and cheaper.

Herein lies the paradox: for many, growth has stopped compounding, while costs continue to grow. Across the 80+ companies tracked, those that spend more than \$3 for every \$1 of growth for even a single quarter seldom return to efficiency. Each quarter usually gets worse. DocuSign was the first public SaaS company to falter under the weight of this model in December 2021, and, encouragingly, they are the first to claw their way back from a \$3+ spend.

This pattern isn’t confined to public markets. Many SaaS-Natives with over \$20 million in ARR show the same vulnerability. The root cause is a continued reliance on broken playbooks, with no alternative system in place. The urgent challenge is to rediscover compounding growth without compounding cost. Encouragingly, the path forward does not require starting from zero.

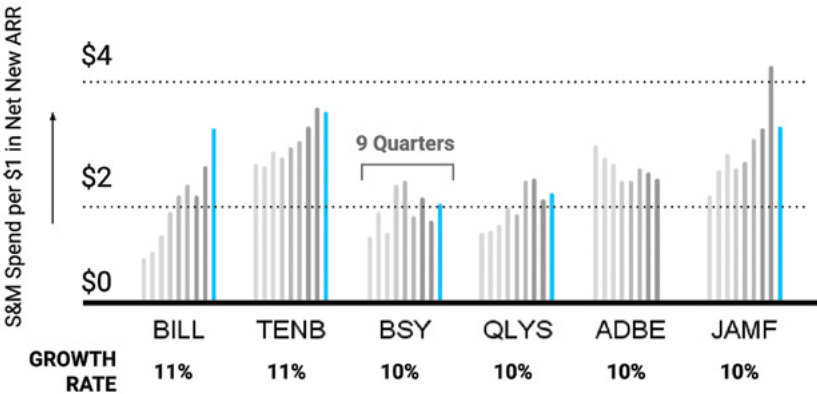


Figure 3: Public SaaS companies spend over \$2 in sales and marketing for every \$1 of net new ARR.

Compound Growth Loops

Compounding growth without compounding cost occurs when a system begins to feed itself—when today’s outputs become tomorrow’s inputs. In growth, this is called a loop. Rather than forcing progress from the outside—by buying leads, adding more reps, or running ever-bigger campaigns—the system starts generating momentum from within.

Growth loops have always been present in rapidly growing companies, but they were first formalized and measured with the rise of the product-led growth (PLG) juggernauts of the 2010s (Atlassian, Dropbox, DocuSign, Twilio, etc.). Today, the same patterns are visible in the hypergrowth of AI-Native companies like OpenAI, Cursor, Replit, and Anthropic.

The power of loops lies not in their initial size but in their structure. Similar to interest rates, which contribute small but steady returns that compound, growth loops reinforce a growth system in a way that is self-sustaining. Each individual cycle may seem minor, yet its repetition amplifies the effect. When loops are embedded directly into the product’s usage, they become consistent, repeatable, and predictable.

The more automated and systematic each revenue motion becomes, the more it reinforces the others. Once these motions are automated, they become loops by definition (the system’s output is automatically repurposed as input). At this point, the system becomes self-sustaining. It compounds.

FIVE DISTINCT GROWTH LOOPS

When growth systems are analyzed through this lens, five distinct loops emerge—each tied to a different stage of the journey:

- **Viral (Spread awareness)** — Driven by hype, FOMO, or “in-crowd” dynamics, viral loops cause prospects to bring in more prospects.
- **Nurturing (Build urgency)** — Repeated exposure and education establish intent and urgency, moving leads closer to conversion.
- **Advocacy (Spread credibility)** — Happy customers share wins publicly or within their networks, generating trust that brings new opportunities into the pipeline—and accelerates existing ones.
- **Retention (Reinforce habit)** — Integrations, workflows, and repeated usage strengthen dependency over time, lowering the risk

of churn. This loop matures slowly but compounds durably.

- **Expansion (Unlock value)** — As customers deepen usage or adopt new features, their success spreads across teams and departments, increasing account value and sparking new demand.

Each loop runs at its own velocity. Viral loops can spike and fade quickly. Nurturing loops build over weeks or months. Retention loops take years to mature, while Expansion loops accelerate in bursts. Alone, each has limits—but when loops reinforce one another, peaks and troughs smooth out, and the system compounds.

THE ORDER OF LOOPS

Purchasing decisions today rarely start in the conference room. More often, they begin with end users seeking to solve their Jobs to Be Done (JTBD). Initial adoption then spreads peer-to-peer—inside companies and across professional networks. The answer to a simple question, “What are you using?” can outweigh even the most polished sales pitch. This means instead of flowing top-down via marketing campaigns and sales efforts, adoption frequently spreads sideways, through users, peers, and communities. That shift leaves traditional sales and marketing playbooks increasingly ineffective. Companies that depend on top-down growth risk fighting against how decisions are actually made in the real world.

Bottom-up growth was defined by PLG hypergrowers, and it has been adopted naturally by AI-Native companies. AI-Native companies grow impressively—without adding headcount and compounding by definition. Their growth is fueled by the popularity of their solutions, but the mechanisms that allow it to compound are the same PLG mechanics described here. Winning by Design’s research shows that AI-Native compounding growth is built on automation and growth loops.

- **Expansion sparks the fire.** A single user adopts the product and soon others inside the company follow. Usage spreads laterally until the product embeds across the organization.
- **Advocacy fans the flames.** Once teams see the impact, early adopters share their successes in their communities, creating credibility and attracting more adopters.

- **Viral ignites the market.** Public advocacy and visible success stories spill into networks and communities, fueling adoption from one company to the next.

This sequence explains how AI-Natives today leap to \$100M in as little as two years, breaking the growth records previously held by PLG companies.

Growth expectations are back—and higher than ever. And now, growth without loops is no longer affordable. This leads to the fundamental question: how can SaaS-Natives use growth loops to unlock the exponential effects of compounding growth?

How To Compound Growth

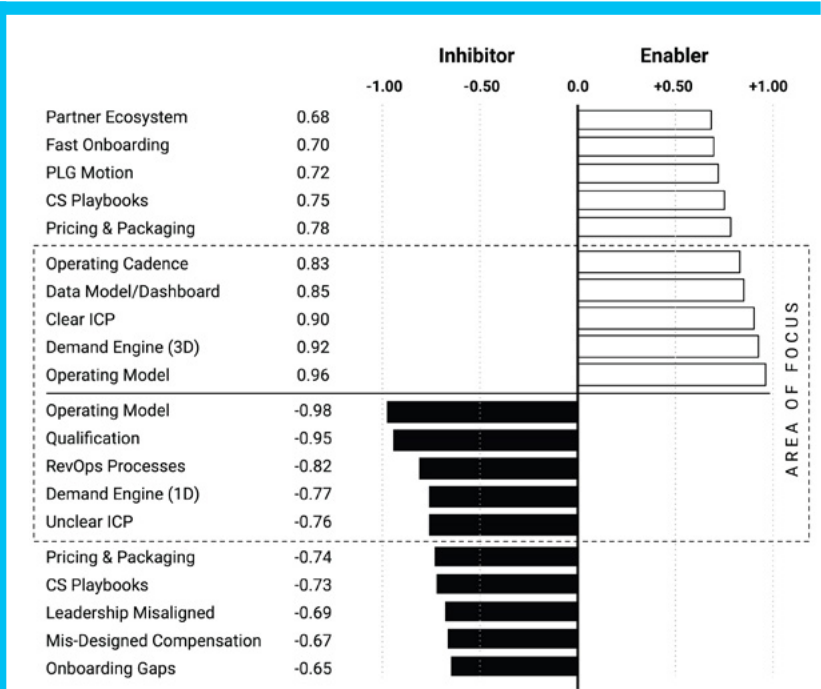
Product-led growth companies and AI-Natives have shown what’s possible when growth is optimized as a system. Their secret isn’t just product design or timing—it’s their discipline with data. They operate on a consistent data structure that allows for granular measurement of progress through the customer journey. With that data, these companies launch serial experiments—promoting any variant that produces positive results, and deprecating anything that reduces success. Over time, these gains compound into massive acceleration.

SaaS-Natives, by contrast, tend to overlook the loops already present in their operations—sometimes benefiting from them, but not measuring or managing them explicitly. Expansion, acquisition, and retention do exist, but they’re underpowered or left to chance. The opportunity isn’t to copy AI-Natives wholesale, but to deliberately strengthen the growth loops SaaS companies already have.

WHAT 50+ GTM DIAGNOSTICS REVEAL ABOUT COMPOUNDING GROWTH

To understand how growth compounds at SaaS-Native companies, Winning by Design analyzed more than 50 GTM diagnostics of fast-growing companies since 2022. The results were striking: the same attributes appeared on both sides of the causative ledger. When strong, these factors consistently enabled compounding to occur. When weak, they reliably dragged it down.

- » The #1 enabler? A standardized **operating model**—shared data, language, and methodology across the customer journey. The #1 inhibitor? The absence of that very same **operating model**.



Operating Model: A standardized way of working—shared data, language, and methodology that aligns the entire company across the whole customer journey.

Demand Engine: Compounding requires multiple channels working together. Dependence on a single demand channel (1D) creates fragility; multi-dimensional (3D) demand engines create resilience and acceleration.

ICP Discipline: Clarity on who the company is built to serve, ensuring fit, retention, and expansion.

RevOps Operating System: End-to-end processes that prevent leakage across the customer journey.

Qualification: Identifying fit and intent early, using deep discovery and data signals. Strong qualification ensures only high-potential customers enter the system, critical to protect loops from downstream churn.

Operating Cadence: The company’s nervous system. Real-time data provides a complete view of acquisition, retention, and expansion, enabling data-driven decisions and keeping every team aligned on priorities.

Compensation Design: Incentives that reinforce the right long-term behaviors, not short-term wins.

Pricing & Packaging: Tiers and add-ons create pathways for customers to expand usage over time—turning pricing into a built-in growth loop. Flat, one-size-fits-all pricing limits growth potential and breaks compounding.

Customer Success Playbooks: Skilled teams with the right process can unlock renewal, expansion, and advocacy. Weak or misaligned CS functions stall loops—renewals get shaky, and expansion is left to chance.

PLG Motion: A product experience that drives adoption and expansion through usage.

Fast Onboarding: Time-to-value is compressed so customers realize impact before becoming churn risks.

Partner Ecosystem: Alliances and channels that expand reach and amplify demand.

Leadership Alignment: A shared understanding of where compounding growth comes from. Without it, decisions in one area are negated by conflicting moves in another. Alignment requires education.

Onboarding Gaps: The origin of decay. Compounding growth depends on layering impact over time, and if the first layer never sets, nothing else compounds.

As long as a shared-data and shared-language operating model is in place, even marginal improvements against these factors strengthen the system. The benefits of an operating model are independent of whether or not a PLG automation motion is in place. When PLG is present, the business is enabled; when it is absent, performance doesn’t decline.

SMALL GAINS. HUGE IMPACT.

The best-performing companies aren’t winning through dramatic pivots or bold bets. They win through marginal improvements, especially in cycle time—responding quickly to real-time data, making data-driven decisions, and then implementing minor refinements.

Compounding growth is built on marginal improvements, applied at high frequency, over short time horizons.

A 1–2% lift each quarter may feel incremental, but sustained over time, it compounds into step-change results. Small, steady gains are more powerful—and less risky—than sweeping course corrections. They’re practical, achievable, and adaptable. This discipline allows for constant adjustment, builds confidence over time, and creates the stability that compounding depends on. It’s the same formula top sports teams use to achieve dominance:

- **Track trendlines of key metrics** → focus on leading indicators that reveal where small gains are emerging.
- **Lock in improvements** → use operating reviews and scorecards to make incremental gains repeat and accumulate.
- **Avoid disruptive pivots** → let a steady cadence of marginal improvements drive compounding.

The key is that the entire GTM system must run on real-time data, across the whole customer journey—not just acquisition, and never in silos. Only then can organizations identify where marginal gains are possible and act on them before decay sets in.

THE PROFOUND FUTURE OF AI IN GTM

Today, AI is often applied to narrow point solutions—replacing SDRs or automating front-line tasks. But its greater potential is in orchestrating the growth system itself. AI can identify where marginal gains are possible, accelerate their execution, and ensure they repeat at scale.

AI is more than an efficiency tool—it’s the intelligence at the core of a compounding growth system, powered by real-time data.

AI-Natives have shown the way. But this capability isn’t exclusive to them—SaaS-Natives can achieve it too. Time is the hidden axis of compounding: months are required for marginal gains to stack and for loops to take effect. Progress comes through repetition—small improvements applied again and again across the system.

Compounding thrives on consistency. The sooner SaaS-Natives begin, the sooner the system starts layering value instead of leaking it. Time is of the essence.

Conclusion

Compounding growth has always been the holy grail, but the path to reach it has changed. Once powered by brute-force acquisition, growth now depends on systems that run on real-time data, align the entire company, and improve through steady repetition.

AI makes this possible at a new scale—surfacing marginal gains, accelerating execution, and ensuring consistency across the customer journey. The companies that master this discipline won’t just keep pace with the age of AI; they will define the next age of growth.



Dr. Dan Patterson, Chief Innovation Officer at Winning by Design, is a globally recognized leader in project analytics with 20+ years advancing planning, forecasting, and risk management. He was a founding member of Pertmaster (now part of Oracle) and founder of both Acumen (acquired by Thoma Bravo’s Deltek) and BASIS (acquired by InEight). Dan has transformed how mega capital projects are planned and managed worldwide, and now applies AI-driven innovation at Winning by Design to reshape go-to-market planning and strategic revenue growth.

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